

## **Boswedden House Guest Access Statement**

(If you would like this statement in a large print format, please contact us.)

### **Accessibility**

Boswedden House welcomes people with disabilities and has developed the Access Statement to address some of the more common issues that disabled people face.

This access statement is intended to provide additional information for all guests who wish to attend the house or use its facilities. Recognition has been given to include guests with an impairment, which could include: Mobility, Sight, Hearing, Learning Disabilities or any other hidden impairment.

Boswedden House aims to ensure that all employees, guests and others who use, or assist in, the provision of our services – whether they have a mobility difficulty, a visual impairment, are deaf or hard of hearing, are deaf blind, have a speech impairment or difficulty, have a learning difficulty or mental health disability, use a cane, walking frame or crutches, or have any other disability – are treated equally and according to their needs.

We request that anyone wishing to make an enquiry or booking, informs us of any special needs or disabilities that they may have in order for us to meet any personal requirements. All of our staff are considerate of guests who may have special needs.

Boswedden House is located 1 mile from St Just and 9 miles west of Penzance and is situated on the A3071 road approximately 1 mile along towards Cape Cornwall.

Boswedden House has 1 car park all on a level surface situated at the rear of the property. Anyone with mobility needs is welcome to enter at the rear for ease and a parking space could be made available exclusively upon request.

### **Our Commitment to accessibility**

We endeavour to improve accessibility to all our guests and any comments you have would be most welcome. Please pass your comments to any of our staff or contact Thelma Griffiths.

We have outlined below the facilities currently available, in order that you may decide whether we can meet your needs.

Please feel free to discuss any specific requirements with Thelma on 01736 788733 or e-mail [relax@boswedden.co.uk](mailto:relax@boswedden.co.uk) and we will do our best to answer your queries. If you feel we're not quite what you need, try calling Tourist Information at St Just on 01736 788165; they should be able to suggest places in line with your requirements.

On entering the grounds of Boswedden House via the front gate:

*Two granite steps; alternative entrance available at the rear and signposted and ramp available upon request.*

***Access to the swimming pool:*** *Partially paved and partially lawned pathway leading to the swimming pool at the rear of the house; one shallow step up to a further paved step leading to double doors through into the conservatory. One further 8 inch deep step up into the pool area crossing UPVC patio door threshold; changing rooms and toilet facilities are all flat access. The pool has a 'Roman' end, maximum depth 1.49m with shallow steps into the shallow end being 1.00m.*

***Access to Boswedden House:*** *Concrete path leading to front door access; - 2 steps up then crossing the threshold over UPVC exterior door frame into -*

*Sun lounge; further small step through French doors into*

*Bar, dining room, lounge; all on ground floor, all flat access.*

*Stairs leading to first floor with wide staircase and handrail/bannister to right hand side: nine steps to first level, 1 step on the turn, then 8 steps up to the first floor.*

*Public Bathroom with toilet on the 1st Floor accessed by short passage : thermometer available to check water temperature for bath.*

*Public Toilet 1<sup>st</sup> Floor* situated separately next to the Public Bathroom with one step up to the lavatory seat.

*Access to room 8 from the 1st Floor:* initial low head-room and 6 stepped narrow staircase descending with a hand rail on the left hand-side.

*Access to rooms 4, 5, 6 and 7 from the 1<sup>st</sup> Floor:* 2 steps up to the higher level rooms at the rear of the house.

*All bedrooms have en-suite facilities as follows:* - Rooms 2, 4 and 7 have baths. Rooms 1, 3, 5, 6 and 8 have showers.

***Access to Boswedden House from the private car park:*** There are two steps leading to the rear door with handrail to the left hand side.

*General:*

Raised lettering on room doors for easy identification; pictorial dining/bar menus; teletext TV with remote in lounge, public phone in the sun lounge; specialised cutlery/cups for those with dexterity problems; large print playing cards, special diets catered for, insulin storage available on request.